DIRECT Debit

wave

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Wave
Anglian Water Business
PO Box 745
Huntingdon
PE29 9PW

Preferred Payment Date for Pay Monthly
Between 1st-28th of the month.

Service user number

4	4	6	3	3	8

Name(s) of account holder(s)

Customer Account Number (this can be found at the top right hand corner of your bill)

Bank/building society account number

Branch sort code

Instruction to your bank or building society

Please pay Anglian Water Business National Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Anglian Water Business National Ltd and, if so, details will be passed electronically to my bank/building society.

Pay in full	Pay monthly

Name and full postal address of your bank or building society

To: The Manager — Bank/building society

Address

Postcode

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Anglian Water Business National Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Anglian Water Business National Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Anglian Water Business National Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back if Anglian Water Business National Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.