



New step tariffs effective from 1 April 2021

New step tariffs effective from 1 April 2021 have been introduced for customers in the Northumbrian, Anglian, Essex & Suffolk or Hartlepool areas. The rates will appear separately on your bills for water and sewerage when your consumption has exceeded 500m³. You can view the new tariffs below for the respective regions that the tariffs apply.

Northumbrian Area

If you're on a Standard Tariff for Water or Sewerage, the first 500 m³ of consumption will be charged at one rate.

Everything that you use over 500 m³ will be charged at a lower rate.

If you have Trade Effluent, the step tariffs apply to Reception volumes. There are rates for consumption below 500, between 500 and 50,000, and then over 50,000 m³. The step charge is only applied to Reception volumes. All other components are charged at a single rate.

Northumbrian Area 2021-22	Consumption (m ³)		Retail Rate
	From	To	
Standard Potable Water	-	500	1.1439
	501	20,000	1.1257
Standard Sewerage	-	500	1.1450
	501	50,000	1.1188
Trade Effluent (Reception)	-	500	0.4247
	501	50,000	0.4892
	50,000		0.4127

Essex & Suffolk Area

If you're on a Standard Tariff for Water, the first 500m³ of consumption will be charged at one rate.

Everything that you use over 500 m³ will be charged at a lower rate.

Essex & Suffolk Area 2021-22	Consumption (m ³)		Retail Rate
	From	To	
Standard Potable Water	-	500	1.4564
	501	20,000	1.4408

Hartlepool Area

If you're on a Standard Tariff for Water, the first 500m³ of consumption will be charged at one rate.

Everything that you use over 500 m³ will be charged at a lower rate.



Hartlepool Area 2021-22	Consumption (m3)		Retail Rate
	From	To	
Hartlepool Streamline Water	-	500	1.0352
	501	50,000	1.0139

Anglian Area

If you're on a Profile Plus Water, Sewerage, Interruptible or Trade Effluent Tariff, consumption up to 50,000 m3 will be charged at one rate.

Consumption above 50,000 will be charged at a lower rate.

For Trade Effluent, the step charge is only applied to Reception volumes. All other components are charged at a single rate.

Anglian Area 2021-22	Consumption (m3)		Retail Rate
	From	To	
Profile Plus Potable Water	25,001	50,000	0.6323
	50,001		0.5891
Profile Interruptible Potable Water	25,001	50,000	0.5177
	50,001		0.4893
Profile Plus SW	10,001	50,000	1.5762
	50,001		1.5316
Profile Plus TE (Reception)	10,001	50,000	0.3016
	50,001		0.2695